



Tel : 04-2615669
: 04-2628664
E-mail : secretariat@penangbar.org
Website : www.penangbar.org

No. 4. Green Hall,
1st Floor,
10200 Penang,
Malaysia.

JAWATANKUASA PEGUAM PULAU PINANG PENANG BAR COMMITTEE

CPC 8/26

10 June 2026

To Members of the Penang Bar,

Update on the Operating Hours of the State Consent Counter at the Office of the Penang Lands and Mines ("PTG Penang")

We have received a letter from the Office of Penang Lands and Mines ("PTG Penang") dated 8 June 2026 in response to the Penang Bar's email dated 11 May 2026 regarding the proposed extension of the operating hours of the Consent Counter.

In the said letter, the PTG Penang informed us that, due to the current manpower shortage and a high volume of application, they are unable to extend the operating hours of the PTG Penang State Consent Counter fully until 5.00 p.m. as proposed by the Penang Bar.

Nevertheless, as an interim measure, PTG Penang has revised the operating hours of the State Consent Counter as follows:

Day	Operating Hour of PTG Penang State Consent Counter
Monday - Thursday	8:00 a.m. - 1:00 p.m.
Friday	8:00 a.m. - 12:00 p.m.

PTG Penang further informed that the revised operating hours are being implemented as an interim measure to facilitate the affairs of members of the Bar while the administration undertakes improvements to the workflow processes relating to State Consent matters.

As a medium-term solution, PTG Penang is also working to improve the delivery process of State Consent approval through integration of the PGLand system with email services. Through this new method currently under development, members will no longer need to physically attend the PTG Penang State Consent Counter to collect the State Consent approval.

The said letter from PTG Penang is appended below for the Members' attention and reference.

Members are therefore advised to take note of the above and any further updates from the PTG Penang will be notified in due course.

Yeap Siew Chieng
Chairperson
Corporate & Conveyancing Practice Subcommittee



Ruj.Kami : PTG/PP/PENT/1395 Jld. 2(69)
Tarikh : 8 Jun 2026

Pengerusi
Jawatankuasa Kecil Amalan Korporat dan Penyampaian
Jawatankuasa Peguam Pulau Pinang
No. 4 Green Hall, 1st Floor
10200 PULAU PINANG

Puan,

**MAKLUM BALAS BERHUBUNG CADANGAN WAKTU OPERASI
KAUNTER CONSENT PEJABAT PENGARAH TANAH DAN GALIAN
NEGERI PULAU PINANG (PTGPP)**

Dengan segala hormatnya saya merujuk kepada perkara di atas dan emel pihak puan bertarikh 11 Mei 2026 adalah berkaitan.

2. Untuk makluman, pentadbiran ini menyambut baik cadangan daripada pihak puan berhubung waktu operasi Kaunter Consent PTGPP di Paras 22, KOMTAR. Walau bagaimanapun, disebabkan kekangan kekurangan tenaga kerja serta jumlah permohonan yang tinggi pada masa kini, pentadbiran ini tidak dapat mempertimbangkan cadangan untuk memanjangkan waktu operasi kaunter sepenuhnya sehingga jam 5.00 petang.

3. Meskipun begitu, sebagai usaha awal untuk membantu pihak peguam, pentadbiran ini bersetuju menetapkan waktu operasi terkini Kaunter Consent PTGPP seperti berikut:

Hari	Waktu Operasi Kaunter Consent PTGPP
Isnin - Khamis	8:00 pagi hingga 1:00 petang
Jumaat	8:00 pagi hingga 12:00 tengah hari

4. Pelaksanaan waktu operasi baharu ini adalah sebagai langkah interim bagi membantu melancarkan urusan pihak peguam sementara pentadbiran ini melaksanakan penambahbaikan proses kerja berkaitan urusan Consent.

...2/-

Ruj.Kami : PTG/PP/PENT/1395 Jld. 2(69)
Tarikh : 8 Jun 2026

5. Bagi penyelesaian jangka sederhana, pentadbiran ini juga sedang berusaha untuk menambah baik proses penyampaian surat kelulusan Consent melalui integrasi Sistem PGLand dan saluran emel. Melalui kaedah baharu yang sedang dibangunkan ini kelak, pihak peguam tidak lagi perlu hadir secara fizikal ke Kaunter Consent PTGPP bagi tujuan kutipan surat kelulusan Consent. Langkah ini dijangka dapat memudahkan urusan semua pihak serta meningkatkan kecekapan penyampaian perkhidmatan pentadbiran ini.

6. Perhatian dan kerjasama puan berhubung perkara ini amatlah dihargai dan didahului dengan ucapan terima kasih.

Sekian.

"MALAYSIA MADANI"
"BERKHIDMAT UNTUK NEGARA"
"CEKAP, AKAUNTABILITI, TELUS"

Saya yang menjalankan amanah,


(DATO' DR. FAIZAL BIN KAMARUDIN)
Pengarah Tanah dan Galian
Pulau Pinang