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## **JAWATANKUASA PEGUAM PULAU PINANG PENANG BAR COMMITTEE**

Circular 15/22

1 Aug 2022

To Members of the Penang Bar,

### **Survey on Payment Methods for Vehicle Information Search at the Road Transport Department, *Jabatan Pengangkutan Jalan (JPJ Penang)***

Reference is made to the current payment methods for vehicle information search at the Road Transport Department, *Jabatan Pengangkutan Jalan (JPJ Penang)* by way of Money Order, Bank Draft and Postal Order. As Members would be aware, there are shortage of Postal Orders, the high commission that needs to be paid and the forms that need to be filled up for purchasing the Money Order.

The Penang Bar Committee had sought alternative payment methods (online payment or credit / debit card at the counter) during discussion with JPJ Penang, we were informed that JPJ is currently unable to cater for online payments but can accept payment via credit / debit card. However, JPJ would only be able to adopt only one option i.e. to maintain the status quo or switch to credit / debit card payments.

With the view to better understand Members' opinions on the change of payment methods for vehicle information search, the Penang Bar Committee is carrying out a Survey to obtain feedback from Members. Please be minded that this Survey is intended for Members of the Penang Bar only.

All Members are therefore invited and urged to participate in the Survey which can be accessed [here](#) and to provide responses as accurately as possible in order to ensure the authenticity and legitimacy of the data collated.

The Survey will run for 1 week until 8 Aug 2022.

**Ravi Chandran**  
Chairman