



Tel : 04-2615669  
Fax/Tel : 04-2628664  
E-mail : [secretariat@penangbar.org](mailto:secretariat@penangbar.org)  
Website : [www.penangbar.org](http://www.penangbar.org)

No. 4. Green Hall,  
1st Floor,  
10200 Penang,  
Malaysia.

## **JAWATANKUASA PEGUAM PULAU PINANG PENANG BAR COMMITTEE**

CPC 11/21

5 March 2021

To Members of the Penang Bar,

### **Online Appointment System at Office of Lands and Mines, Penang**

Further to Circular CPC 5/21, Circular CPC 6/21, Circular CPC 8/21 and Circular CPC 9/21 issued in respect of the Online Appointment System ("OAS") implemented by the Office of Lands and Mines, Penang ("PTG Penang"), Members are advised to take note of the following:

1. Starting from 8 March 2021, all SPOC counters will be open for operation.
2. The OAS system will be re-opened on 7 March 2021, 9:00 am for booking of extra appointment slots for the period of 8 March 2021 to 12 March 2021.
3. The booking of appointment slots from 15 March 2021 onwards will be opened on 14 March 2021 at 9:00 am daily and the dates that will be opened for booking will be for a period of one (1) month. The requirement to provide the relevant title number (nombor Hakmilik) in the OAS will be removed.
4. The cap for each legal firm under the OAS remains at four (4) appointments within a period of fourteen (14) days (i.e. a maximum of two (2) appointments per week/within seven (7) days) and each appointment allows for presentation of instruments for a maximum of five (5) titles (Hakmilik).
5. As at 3 March 2021, PTG Penang identified five (5) firms which had failed to attend to PTG Penang based on the appointments made. Members are urged to strictly comply with the terms of the OAS and avoid any wastage of appointment slot.
6. With effect from 15 March 2021, PTG Penang will strictly enforce the consequence of such failure to attend and any breach of the terms of the OAS as stated in the 3<sup>rd</sup> bullet point of Circular CPC 6/21.

We seek the co-operation of all Members and Legal Firms in this matter and hope that the OAS and continuous improvements will provide a systematic solution to alleviate the problems faced by Members in transacting their businesses with PTG Penang. Please be rest assured that the Penang Bar Committee is in regular liaison with PTG Penang to provide constructive feedback for the benefit of all Members and other users of PTG Penang.

Members are therefore advised to take note of the above information on an urgent and immediate basis.

**Ravi Chandran**  
Chairman