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JAWATANKUASA PEGUAM PULAU PINANG PENANG BAR COMMITTEE

CPC 15/20

16 Jun 2020

To Members of the Penang Bar,

Update No 4: Conveyancing Practice Issues related to Penang Land Registry and District Land Offices during Recovery Movement Control Order period

We have been informed by the Office of the Director of Lands and Mines Penang (PTG Penang) that following their decision to allow walk-ins for private land searches beginning 15 Jun 2020, approximately 1,000 searches were carried out on the first day i.e. 15 Jun 2020 and the situation at the PTG Penang counters was chaotic as dispatch staff and other legal firm representatives refused to comply with the required Standard Operating Procedures (SOP) specified by the Ministry of Health and ignored directions of the PTG Penang counter staff.

Due to this, PTG Penang has decided to make the following adjustments to improve the services at their counters while ensuring that social distancing is complied with at all times by those present and the crowding situation is better managed:

1. Consent applications will continue as usual. However, payments for consents are encouraged to be made between the hours of 8:00 am to 1:00 pm to avoid any congestion or heavy traffic in the afternoon.
2. Only 50 queue/sequence numbers or *angka giliran* per day will be allocated for private land searches.
3. Each individual is limited to 10 private land searches (1 form) per day.
4. Collection of duly registered title deeds and PTG consent letters will be rescheduled to the morning i.e. between 9:00 am to 1:00 pm at the 21st Floor, Kompleks Tun Abdul Razak (KOMTAR) beginning 17 Jun 2020. Kindly take note that the queue/sequence number or *angka giliran* must still be obtained at the 3rd Floor before proceeding for collection to the 21st Floor.
5. Lawyers, pupils, dispatch staff and members of the public are not allowed to wait or loiter in or around the lobby area of the PTG Penang counters at the 3rd Floor of KOMTAR between 1:00 pm to 2:00 pm.

Members are therefore advised to take note of the above updates and inform their office staff/representatives accordingly.

We will continue to provide further information upon being notified by PTG Penang and other relevant authorities.

Zemilah Mohd Noor
Chairperson
Conveyancing Practice Subcommittee